



PPA & AUTO SHOP PLEDGE

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We pledge to educate drivers how to keep their vehicles maintained, repaired and safe.



We pledge to higher standards and to provide a respectful environment for drivers and families.



We pledge educate not intimidate. To show & tell and tell not sell, focusing on exceptional service, not sales.



We pledge to be proactive and have PPA and provide 15 minute workshops in a language that our customers can understand and relate to.



We pledge to properly dispose of all recyclable parts and chemicals.



We pledge to honor all manufacturer warranties used to service our customers' vehicles.



We pledge to support the Women Auto Know, Drivers Auto Know PPA network and provide educational resources and literature to our customers.



We pledge to refrain from any unprofessional or inappropriate material in our facility.



We pledge to provide a clean waiting area and restroom.



We pledge to invite our customers to join the free Women Auto Know /Drivers Auto Know community.



We pledge to encourage our customers to review our facility, and post that review on WomenAutoKnow.com.

REPRESENTATIVE MEMBER SIGNATURE

DATE