

DRIVERS PLEDGE



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I pledge to thumb through my owner's manual



I pledge to make sure the shop I choose guarantees their work
and does service on my kind of vehicle



I pledge to pay attention to what my car says to me. I will note all concerns
I have as well as any unusual driving situations and conditions. Ex:
merging on an incline, applying the brakes, accelerating, parking, etc.



I pledge to note a list of any new sounds or smells coming from my vehicle.



I pledge to have a technician or service writer go for a ride to
see or hear the symptoms when necessary.



I pledge to review the symptoms I've noted and await an
educated diagnosis or repair.



I pledge to log services and keep track of recalls
and scheduled maintenance.



I pledge to always leave all contact information and ask to be
called before any work is performed.



I pledge to ask the shop to educate and "show" me
before/after repairs if I want to see.



I pledge to acknowledge a budget is necessary to own a vehicle.



I pledge to myself I will make the best decision to care for my car by
understanding the basics of automotive safety.

YOUR NAME

VEHICLE NAME

DATE